## Trauma-Informed Care (TIC) Competencies for Undergraduate Medical Education

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- 1. Define trauma and resilience.
- 2. Describe the epidemiology of different types of trauma and their associated adverse health effects.
- 3. Describe how building resilience through social support and other strategies may serve to prevent and mitigate adverse health effects and promote healing.
- 4. Describe how structural and social contexts, including oppression, stigma and discrimination, can be traumatic.
- 5. Describe how structural and social contexts increase vulnerability to poor health outcomes, decrease access to resilience-enhancing resources, and change presentation to medical care.
- 6. Describe the theoretical and empirical bio-psycho-social-spiritual mechanisms and drivers by which trauma impacts health and development across the lifespan and generations.
- 7. Explain the concept of regulation as it relates to the window of tolerance.
- 8. Describe the principles of a trauma-informed approach.
- 9. Explain the concept of universal trauma precautions.
- 10. Describe how trauma impacts interpersonal relationships and healthcare engagement.
- 11. Describe common physical, mental, and social manifestations of trauma exposure.
- 12. Analyze the risks and benefits of trauma inquiry, including routine screening.
- 13. Describe evidence-based strategies for primary and secondary prevention of trauma.
- 14. Describe evidence-based therapeutic strategies to promote healing and recovery for people who have experienced trauma.
- 15. Identify community resources that provide supportive services for people who have experienced trauma.
- 16. Define and describe the effects of compassion fatigue, moral injury, vicarious trauma, secondary trauma, and burnout.
- 17. Describe historical and ongoing examples of structural trauma inflicted by the medical system on patients, staff, and clinicians.

#### **Patient Care**

- 1. Demonstrate the ability to apply trauma-informed principles to all aspects of patient care, including:
  - a. History gathering
  - b. Physical examination
  - c. Tests and procedures

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#### d. Decision-making

- e. Counseling, treatment, and referral
- 2. Recognize the emergence of a traumatic stress response in a patient during a clinical encounter.
- 3. Educate patients on the benefits and practice of regulation techniques.
- 4. Develop preliminary care plans with patients that enable patient autonomy, mutual respect, safety, and ongoing engagement.

#### Practice-Based Learning and Improvement

1. Describe trauma and resilience literature and explain how it may impact patient care.



- 1. Apply principles of trauma-informed care in communication with patients.
- 2 Discuss documentation of sensitive information with patients and the possibility of mandatory reporting when abuse or neglect is disclosed or suspected.
- 3. Demonstrate the principle of containment by explaining to the patient they are in control of how much, what, and when they disclose.
- 4. Respond to patient disclosure of trauma with empathic statements that convey acceptance, validation of patient's experience, and compassion.
- 5. Demonstrate use of a validated tool to screen for trauma, when appropriate.
- 6 Demonstrate the use of trauma-informed language in documentation and professional communications.
- 7. Educate patients on the benefit of protective factors on health and explain how positive experiences and coping strategies can promote health and wellbeing.
- 8 Educate patients about the impact of trauma on health and explain health risk behaviors as potential adaptations to chronic stress.
- 9. Elicit patient strengths and use trauma-informed approaches to promote healing.



## Professionalism

- 1. Describe examples of interpersonal and systemic bias and how they might traumatize or retraumatize patients, colleagues, and staff.
- 2. Describe strategies to mitigate bias in order to resist traumatization and re-traumatization of patients, colleagues, and staff.
- 3. Explain how a personal trauma history may influence interactions with patients, peers, supervisors, and healthcare team members.



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1. Identify aspects of the healthcare system and other interacting systems that may not be trauma-informed and identify potential areas of improvement.



- 1. Demonstrate words and actions that incorporate trauma-informed principles during teambased care.
- 2. Use strengths-based language when discussing patients with healthcare and non-clinical teams.

# Personal and Professional Development

- 1. Describe strategies to prevent and mitigate compassion fatigue, moral injury, vicarious trauma, secondary trauma, and burnout.
- 2. Describe signs or symptoms of moving outside the window of tolerance.
- 3. Describe regulation skills that are effective in returning to or remaining within the window of tolerance.
- 4. Identify effective regulation skills and other self-care techniques for healthcare providers to maintain personal health and wellbeing, especially in the face of trauma.
- 5. Describe the prevalence of mental health distress among medical students and explain the benefits of mental health support.
- 6. Describe how to access trauma-informed supervision, mentoring, and/or coaching relationships to promote personal and professional vitality.

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